



PAIRING TRIM LIGHT TO YOUR HOME WIFI NETWORK



I FOLLOWED THE INSTRUCTIONS BUT CANNOT CONNECT TO THE TRIMLIGHT SYSTEM (BLUE LIGHT)

(Video tutorial available at Trimlight.com in troubleshooting section: Video #7)

With Trimlight you have the option to pair the Trimlight system to your home wi-fi network. Keep in mind we cannot guarantee all home networks will pair with Trimlight due to factors outside of our control such as: type of router/modem, firewall settings or potential interference between the Trimlight controller and home wi-fi equipment.

Check to make sure your home network broadcasts a 2.4g signal as that is required with Trimlight. You will also need a strong home network signal in the area where the Trimlight controller is located. You may need to purchase a wi-fi extender to strengthen the signal if necessary.

Before starting go into your device's settings and connect to your 2.4g home network signal. Then open the Trimlight app & select the "Pair New Device" button." You will be asked to enter your home network password, then click continue. You will notice two options for pairing to your home network, AUTO Mode & MANUAL Mode. We recommend trying auto mode first, followed by manual mode if auto mode fails.

Try First

AUTO MODE

1. Click AUTO MODE option: Locate white Trimlight controller, long press STA/AP button until flashing green light is visible, then click continue.

Continue

2. System will go into configuration mode, please wait 2-3 minutes for process to complete. Once completed, the system will show if the process was successful or if it failed. Was it successful?

YES

3. Click done & solid green light will appear on white Trimlight controller. Trimlight will appear on app's home screen with toggle switch (you may need to swipe down on screen and/or hard close app and open again). If toggle switch does not appear, tap on Trimlight and it will pop up.

Continue

Trimlight has been successfully paired to your home wi-fi network!

MANUAL MODE

1. Click MANUAL MODE option: Locate white Trimlight controller, quick click STA/AP button until blue light is visible, then click continue on Trimlight app.

Continue

2. Exit app, go into your device's settings and connect to Trimlight wi-fi signal. Once connected, go back into Trimlight app and press continue. System will go into configuration mode, please wait 2-3 minutes for process to complete. Once completed, the system will show if the process was successful or if it failed. Was it successful?

NO

If all steps in this guide have been performed and pairing process still fails, you most likely will not be able to pair Trimlight to your home network. Fortunately, you can quick click the STA/AP button on the white Trimlight controller until blue light is visible. Then go into your device's wifi settings and connect to Trimlight signal, which is always available to connect to your Trimlight system.

Try if auto mode fails

(Video tutorial available at Trimlight.com in troubleshooting section: Video #5)

Start here

Go to device's list of wifi networks, find Trimlight and connect to Trimlight signal. Are you connected?

NO

Locate white Trimlight controller and ensure blue light is showing, if no light or green light is showing, quick click the STA/AP button until the blue light appears. Did blue light appear?

YES

NO

Perform soft reset by unplugging white controller for 1 minute then plugging back in. Blue light should appear, if not, quick click STA/AP button until blue light appears. Did blue light appear?

YES

NO

Perform hard reset by holding down gray minus button for 8-10 seconds until you see a quick red flash. Then unplug white controller for 1 minute and plug back in. Blue light should appear. If not quick click STA/AP button until blue light appears. Did the blue light appear?

YES

NO

If all steps in this guide have been performed and system is still not working, please reach out to your local Trimlight dealer for further assistance.

Open the Trimlight app and Trimlight will appear with the toggle switch. Did Trimlight Appear?

YES

Tap toggle switch to manual mode, then check the parameters at the bottom of screen to ensure they are correct:
RGB Order=RGB
IC= UCS1903
Total Pixels= the total number of lights on the longest run of your home (when in doubt input the total number of lights on your home).

Continue

After confirming you are in manual mode and all parameters are correct, all issues should be resolved. Press enter at bottom of screen to enter app and start programming your lights. Is everything working now?

NO

DO NOT PRESS PAIR NEW DEVICE BUTTON! Swipe down on screen to refresh, then Trimlight should appear. If Trimlight appears but not the toggle switch, tap on Trimlight. Did Trimlight and toggle switch appear?

NO

Hard close the app, make sure the device is not set to auto join your home network and make sure you are not connected to a VPN network. Go back into wifi network list and ensure device is still connected to Trimlight. Then re-open Trimlight app and Trimlight should appear. Did Trimlight appear?

NO

If all steps in this guide have been performed and system is still not working, please reach out to your local Trimlight dealer for further assistance.

NO